



Mrs Katarina Bingham
Head of Centre

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9th October 2020

Dear Parents/Carers,

**Remote/ home learning and wellbeing questionnaire.
RESPONSE.**

Thank you for completing our questionnaire whether on-line or over the phone, we really appreciate your feedback. It is crucial for us to collect this information so that we can support you and your child in the event of a full or partial closure due to COVID-19.

Please find below our response to the questions. We will also be contacting you individually if necessary.

Has your child got access to an electronic device such as a computer/tablet or laptop at home?

- If your child does not have access to an electronic device we will provide a learning pack for your child, these will be distributed over the next few weeks, for you to keep at home and use in the event of a full or partial closure.

Are you able to access the internet/wifi?

- If your child does not have access to the internet/ wifi, we will provide a learning pack for your child, these will be distributed over the next few weeks, for you to keep at home and use in the event of a full or partial closure.

Are you able to support and engage with your child's learning?

- Please do not give yourself a hard time if you are unable to support and engage with your child's learning by sitting down with them and doing formal learning, in fact you are probably supporting them and engaging with them all of the time without even realizing it. Pointing out things whilst going on walks builds up children vocabulary and knowledge of the environment, counting plates and cutlery or helping cook a meal helps with mathematical development and many every day activities help children develop. If you do have access to the internet the staff will be doing videos of songs, stories and activities which will be put on our facebook and website which you can put on for your child to watch.

Do you know where to find our planning , learning resources and videos on our website?

- To locate planning on our website, please click on the link <https://www.norcotearlyyearscentre.co.uk/eyfs-curriculum/planning-autumn-2020/>
You can then select specific topic and activities you can do at home
- To locate learning resources and videos, please click on the link <https://www.norcotearlyyearscentre.co.uk/eyfs-curriculum/planning-autumn-2020/remote-home-learning/>
- For general activities to support your child at home, please click on the link <https://www.norcotearlyyearscentre.co.uk/eyfs-curriculum/activities-to-do-at-home/>
- For Early Years Foundation Stage guide for parents, please click on the link <https://www.norcotearlyyearscentre.co.uk/eyfs-curriculum/parent-s-guide/>
- For additional ideas on how to support your child at home , please click on the link <https://hungrylittleminds.campaign.gov.uk/> It features tips and practical activities that parents can do at home with children to support their early learning. There are many simple ways to help children learn and it does not have to be formal. Having everyday conversations, make-believe play and reading together all make a big difference to children's development.
- You can also visit the BBC's <https://www.bbc.co.uk/tiny-happy-people> and the <https://literacytrust.org.uk/family-zone/> for more ideas and content.
- The government website also has some ideas on how to support children while at home, please click on the link <https://www.gov.uk/guidance/help-children-aged-2-to-4-to-learn-at-home-during-coronavirus-covid-19>

Can you log into your child's Tapestry account?

- If you are unable to log into your child's Tapestry account, your child's key worker will be in touch with you and give you the password.

Do you feel confident using Tapestry and uploading photos and videos?

- Please find attached a powerpoint presentation on how to use Tapestry. If you are still struggling with uploading the photos/ videos, please let your child's key worker know and she will be able to guide you.

Do you have enough resources to support your child's learning at home e.g. books, games, toys and stationery?

- If you do not have enough resources to support your child's learning, we will lend you some books, games, toys and stationery.

If the Centre were to close/partially close, how frequently would you like to be contacted?

- You will be contacted by your key worker the number of times you have requested.

Would you feel confident to contact the Centre for support if your child or family are experiencing any difficulties physically or emotionally? e.g unable to access the shops, experiencing anxiety etc

- We are very pleased to hear that you feel confident to contact us if you experience any difficulties. We are ALWAYS here to help your child and your family.
- Your keyworker will be making regular calls to you and if you need any support they will let Katarina, Helen or Lisa know so that they can contact you and discuss how the Centre can help. If you want to contact them directly their emails are:
Katarina head@norcot.reading.sch.uk Helen hwalsh@norcot.reading.sch.uk
Lisa lmccoy@norcot.reading.sch.uk If you do not have internet you can call Helen on 07494870992
- www.nhs.uk has some really useful information about illnesses, mental health and wellbeing.
- <https://www.gov.uk/find-coronavirus-support> can also help signpost families to support.
- <https://www.reading.gov.uk/coronavirus-covid-19/> has information about COVID-19 for Reading.

Do you know what the symptoms of COVID-19 are?

The main symptoms of coronavirus are:

- **a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **a new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- **a loss or change to your sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

Most people with coronavirus have at least 1 of these symptoms

In the case of your child having symptoms would you know how to go about arranging a test?

- If you have any of the main symptoms of coronavirus:
 1. Get a test to check if you have coronavirus as soon as possible.
 2. Stay at home and do not have visitors until you get your test result – only leave your home to have a test.

Anyone you live with, and anyone in your support bubble, must also stay at home until you get your result.

- If you have symptoms, get a test as soon as possible. You need to get the test done in the first 8 days of having symptoms.
- Book a visit to a test site to have the test today. Or order a home test kit if you cannot get to a test site.
- On days 1 to 7 of your symptoms, you can get tested at a site or at home. If you're ordering a home test kit on day 7, do it by 3pm.
- On day 8, you need to go to a test site. It's too late to order a home test kit.
- You can go on www.NHS.uk or www.gov.uk to get a test or if you do not have internet call 119.

Once again, thank you for completing the questionnaire, we really appreciate your co-operation.

Yours sincerely,

K. Bingham

Katarina Bingham

Head of Centre